For More Information

Articles


“Translating the Chronic Care Model Into the Community: Results From a Randomized Controlled Trial of a Multifaceted Diabetes Care Intervention,” G. A. Piatt et al, *Diabetes Care*, April 2006.


Books


Reports


“Informed Consent,” ECRI, March 2006. A discussion of the challenges in obtaining informed consent, including tools to assist healthcare professionals in patient education. For more information, contact Sharon Murphy at smurphy@ecri.org; by telephone at (610) 825-6000, ext. 5145; by mail at ECRI, 5200 Butler Pike, Plymouth Meeting, PA 19462-1298; or by fax at (610) 834-1275.

“Medical Liability Rate Survey,” Medical Liability Monitor. For more information, go to www.mlmonitor.com.


Training, Seminars, and Support Groups

ISMIE Mutual Insurance Company (www.ismie.com) in Chicago offers a semiannual seminar, “Taking Control: Managing Your Malpractice Lawsuit.” The company also offers The Litigation Support Network, which enables physicians facing legal action to talk to others who have been in similar situations.

Medical Mutual Insurance Company of Maine (www.medicalmutual.com) offers support for insured physicians who are facing legal action.

Web Resources

A.M. Best Company (www.ambest.com) offers financial ratings for insurance companies.

American Medical Association offers a wide range of resources and information about the medical liability crisis on its Website www.ama-assn.org. The organization’s summary of the crisis in various states is available at www.ama-assn.org/ama/noindex/category/11871.html

American Physicians Assurance Corp. (www.apassurance.com), a malpractice carrier based in East Lansing, Mich., publishes risk-management advice, tips, and articles on its Website.


Common Good, a legal reform coalition that advocates the creation of health courts, offers a variety of resources on its Website, www.cgood.org.

Connecticut Medical Insurance Company (www.cmic.biz) has a
Website with information on the liability crisis and access to recent issues of its Connection newsletter.

**COPIC Insurance Company** ([http://callcopic.com](http://callcopic.com)) offers a wide range of risk management resources on its Website, including sample forms, clinical guidelines for certain procedures, and some patient education materials.

**Doctor’s Advocate** ([www.doctorsadvocate.org](http://www.doctorsadvocate.org)) offers inexpensive legal service designed to terminate frivolous lawsuits.

**Dun & Bradstreet** ([www.smallbusiness.dnb.com](http://www.smallbusiness.dnb.com)) sells comprehensive reports on insurance companies’ financial standing.

**ECRI**, an independent, nonprofit health services agency, has developed a Web-based survey to help medical practices identify gaps in compliance with procedures, patient care, and business operations. For more information go to [www.ECRI.org](http://www.ECRI.org).

**Georgia Composite State Board of Medical Examiners** maintains profiles on physicians licensed in the state. For more information, go to [www.medicalboard.state.ga.us](http://www.medicalboard.state.ga.us).

**iHealthRecord**, developed by Medem, provides patients with the ability to securely store and share personal health information with physicians and in the event of an emergency. In addition, patients can enroll in education programs about their conditions and medications. For more information, go to [www.ihealthrecord.org](http://www.ihealthrecord.org).

**Improving Chronic Illness Care** ([www.improvingchroniccare.org](http://www.improvingchroniccare.org)) is a national program of the Robert Wood Johnson Foundation. It is designed to correct deficiencies in current management of chronic diseases.

**Jarvis & Mandell**, a consulting firm specializing in financial services and risk management for physicians, offers a variety of publications and resources through their Website, [www.jarvisandmandell.com](http://www.jarvisandmandell.com).

**Massachusetts Board of Registration in Medicine** ([www.massmedboard.org](http://www.massmedboard.org)) gives public access to in-state physician profiles online or by phone.

**Medical Board of California** makes physician information—including malpractice history and disciplinary actions—available to the public at [www.medbd.ca.gov](http://www.medbd.ca.gov).

**Medical Justice Services** ([www.medicaljustice.com](http://www.medicaljustice.com)) offers legal services to physician members.

**National Practitioner Data Bank** ([www.npdb-hipdb.com](http://www.npdb-hipdb.com)) identifies practitioners with a history of adverse actions and medical malpractice payments by tracking licensure actions and mandatory pro-
fessional review actions. Physicians are not able to initiate reports, but can request corrections to reports.

**New Jersey’s Health Care Consumer Information Act** makes public certain information about physicians in the state. That information is available at [www.njdoctorlist.com](http://www.njdoctorlist.com).

**New York State** offers profiles of physicians licensed in the state at [www.nydoctorprofile.com](http://www.nydoctorprofile.com).

**Patient Education Institute** ([www.patient-education.com](http://www.patient-education.com)) provides interactive patient education systems for 20 medical specialties.

**Physicians Insurers Association of America** ([www.theppiaa.org](http://www.theppiaa.org)) offers a wide range of information on medical malpractice insurance, the liability crisis, and other legal issues concerning insurance.

**Professional Advocate Insurance Company** ([www.professional-advocate.com](http://www.professional-advocate.com)), a division of Medical Mutual Liability Insurance Society of Maryland, offers an online stress management program.

**Rightfield Solutions** ([www.rightfield.net](http://www.rightfield.net)) produces multimedia, interactive programs for patient education, and informed-consent documentation.

**Sorry Works** is a coalition representing patients, physicians, hospitals, and attorneys that promotes the practice of full disclosure after medical errors, followed by an apology and a quick financial settlement. Find out more about Sorry Works on its Website ([www.sorryworks.net](http://www.sorryworks.net)).

**Texas Medical Association** ([www.texmed.org](http://www.texmed.org)) offers e-tips and other information to address the medical malpractice liability crisis.

**The Doctors Company** ([www.thedoctors.com](http://www.thedoctors.com)) provides nationwide risk-management services, including custom programs, site surveys, crisis intervention, and specialty-specific seminars, panels, and reports. The Website also has tips, articles, and sample informed-consent forms.


**Utah Medical Insurance Association** ([www.umia.com](http://www.umia.com)) offers background information on the advantages of arbitration in medical malpractice disputes as well as information and seminars on risk management.